WORKFORCE SERVICES
ELIGIBILITY

ELIGIBILITY Services

Welcome.

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ELIGIBILITY SERVICES DIVISION

HOW WE ACCOMPLISH THIS:

WE FOCUS ON DETERMINING ELIGIBILITY AND ISSUING ACCURATE BENEFITS in a timely fashion, and constantly improving through innovation. We're committed to operational excellence, professional development for staff, and helping those in need. Customers can access their benefit information at one of our employment centers, calling our eligibility center, or any time online.

Eligibility Services is the largest division in Workforce Services, and administers temporary supportive services for thousands of Utah families and individuals. This division helps people address basic needs as they work towards gainful employment and self-sufficiency.

Customers can file an application for services, get information about and manage their case or ask questions by logging on to myCase through ***jobs.utah.gov.***

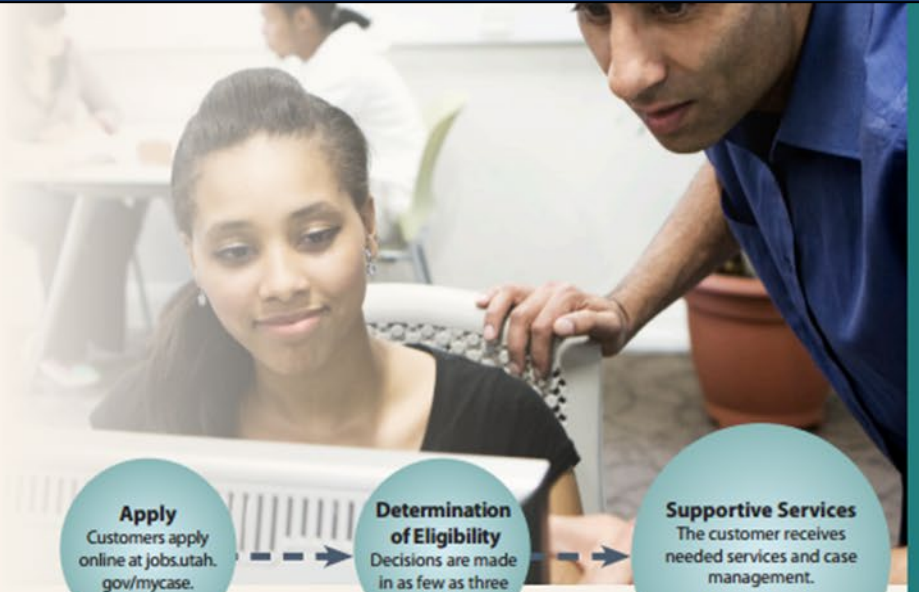
Between 2009–13

19% more customers served

26% smaller budget

32% accuracy improvement

25% fewer staff



Apply
Customers apply online at jobs.utah.gov/mycase.

Determination of Eligibility
Decisions are made in as few as three days.

Supportive Services
The customer receives needed services and case management.

Employment services are also offered

DID YOU KNOW...

WE PROVIDE:

- Online tools for customers to learn more about our programs, complete an online application, or access their case any time.
- Live chat featured in myCase, our online portal.
- Cutting edge accessibility and customer support for our constituents.
- Self-service phone option.

ESD tirelessly pursues operational efficiency as well as continued improvements in the management of our programs and processes along with enhancements to our technology in order to better serve customers.

FOOD STAMPS/SNAP

Supplemental Nutrition Assistance Program (SNAP) allows eligible individuals the ability to feed their families in order to focus on seeking employment or improving their current economic situation.

FINANCIAL ASSISTANCE

ESD administers multiple federally and state funded financial assistance programs focused on serving parents with minor child/children (TANF), single or married adults with disabilities (General Assistance) or newly arrived refugees (Refugee Cash Assistance).

EMERGENCY ASSISTANCE PROGRAM

Provides immediate, one time help for families who are in danger of becoming homeless or having their utilities shut off due to a crisis beyond their control.

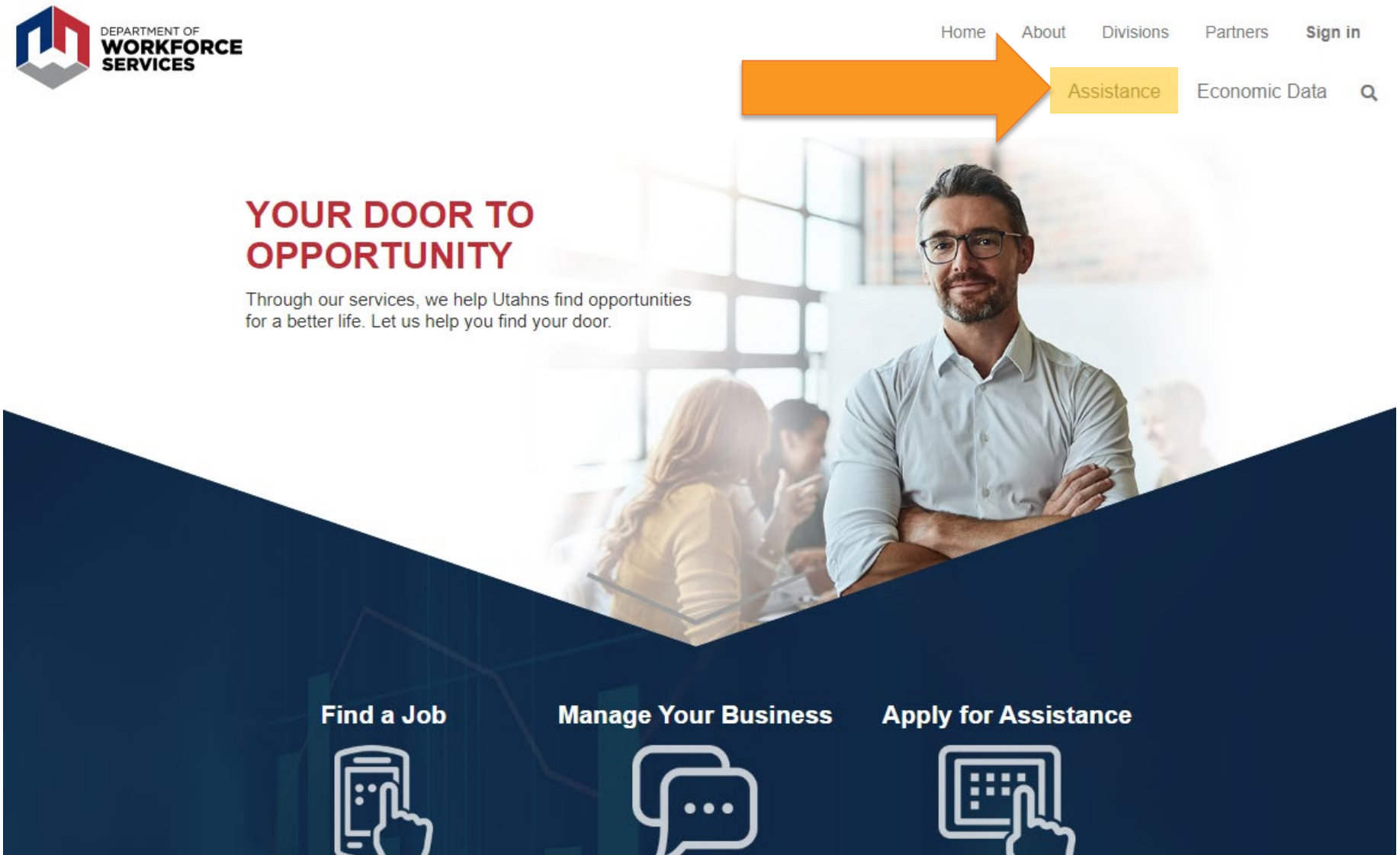
MEDICAL ASSISTANCE

ESD administers initial and ongoing eligibility for 31 federally and state funded medical programs in order to assist families with their medical needs.

CHILD CARE ASSISTANCE

Provides assistance to families with expenses related to care of children while parents are working, seeking employment or while participating in approved activities leading to employment.

Applying for Assistance



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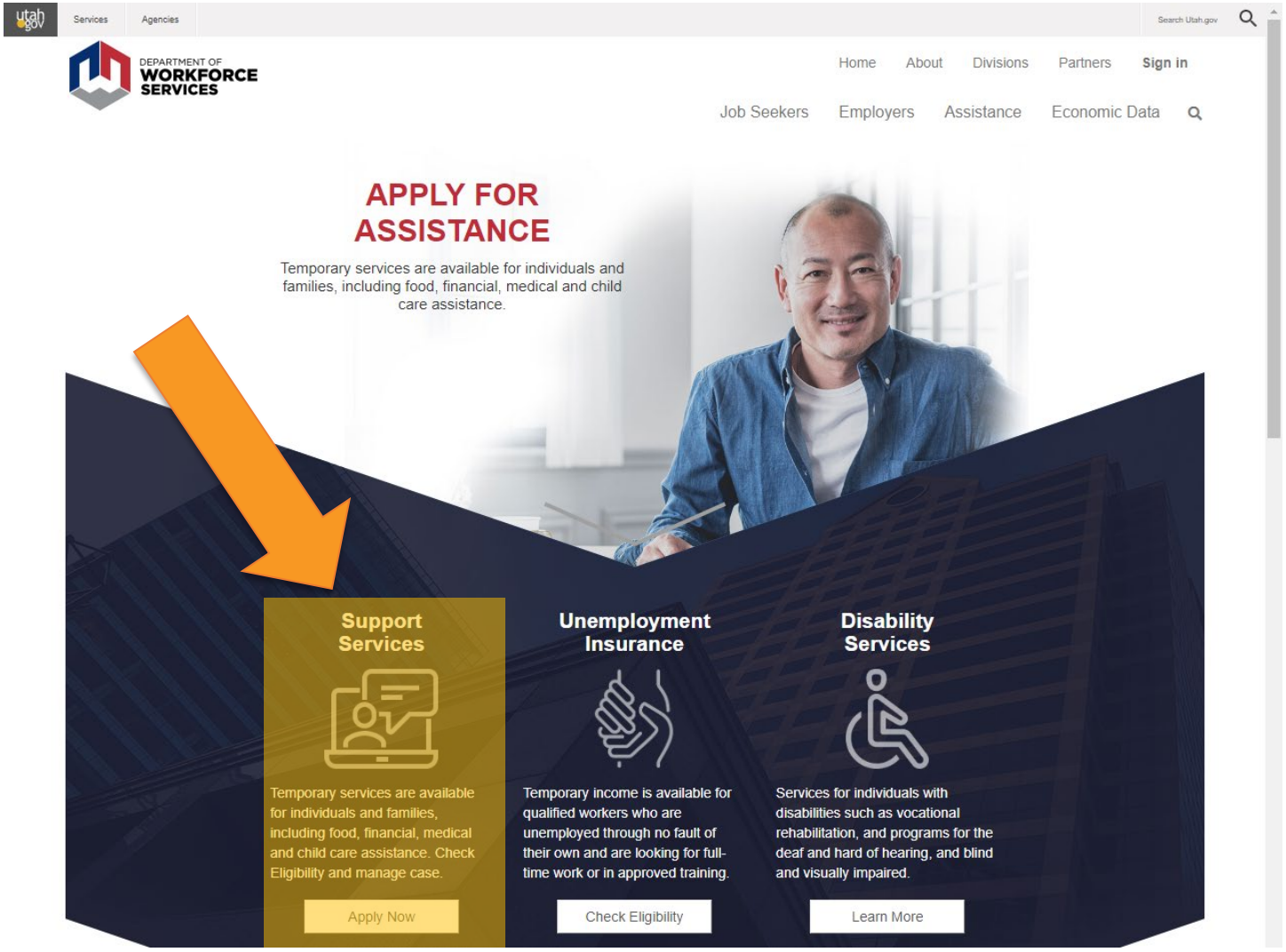
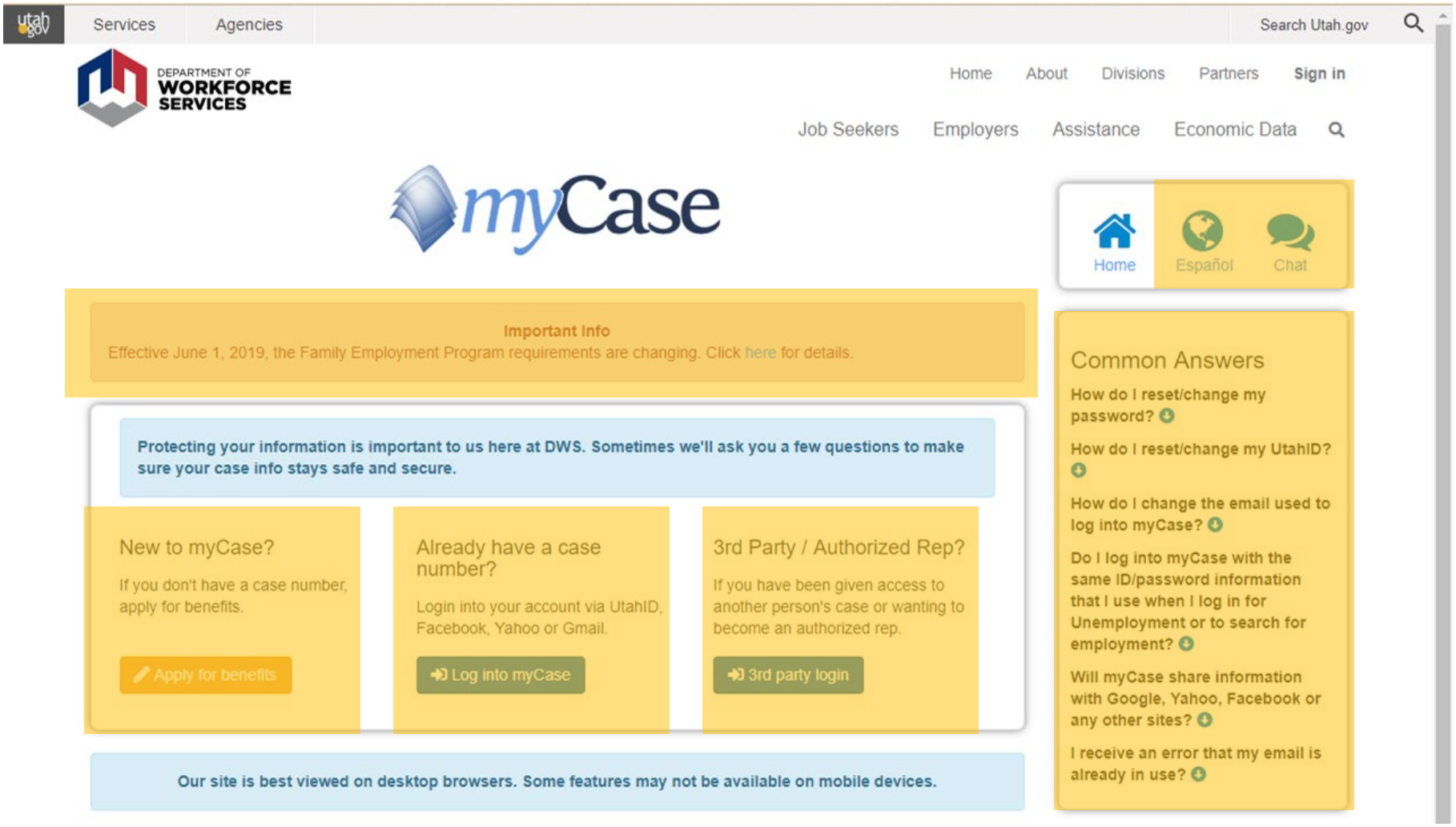


Applying For Benefits



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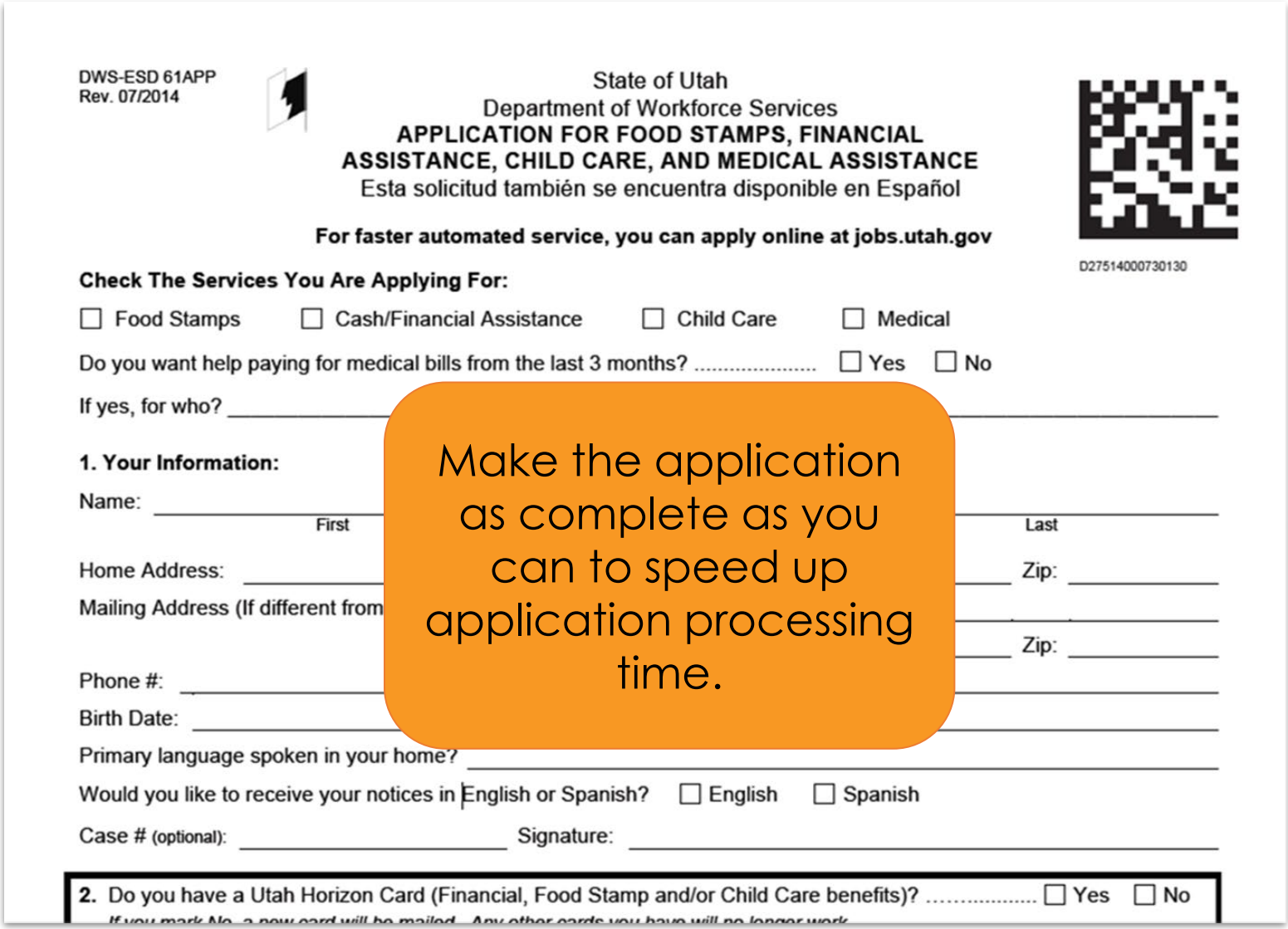


DWS-ESD 61APP
Rev. 07/2014

State of Utah
Department of Workforce Services
APPLICATION FOR FOOD STAMPS, FINANCIAL ASSISTANCE, CHILD CARE, AND MEDICAL ASSISTANCE
Esta solicitud también se encuentra disponible en Español

For faster automated service, you can apply online at jobs.utah.gov

D27514000730130

Check The Services You Are Applying For:

☐ Food Stamps ☐ Cash/Financial Assistance ☐ Child Care ☐ Medical

Do you want help paying for medical bills from the last 3 months? ..... ☐ Yes ☐ No

If yes, for who? _____

1. Your Information:

Name: _____ _____
First Last

Home Address: _____ Zip: _____

Mailing Address (If different from _____ _____

_____ Zip: _____

Phone #: _____ _____

Birth Date: _____ _____

Primary language spoken in your home? _____

Would you like to receive your notices in English or Spanish? ☐ English ☐ Spanish

Case # (optional): _____ Signature: _____

2. Do you have a Utah Horizon Card (Financial, Food Stamp and/or Child Care benefits)? ..... ☐ Yes ☐ No

If you mark No, a new card will be mailed. Any other cards you have will no longer work.

Make the application as complete as you can to speed up application processing time.

Verification Checklist

Dear SAGE VAN LIERE,

To determine eligibility for your publi ancial, and/or Child Care), you must verify the informa nd side of the page. On the right hand side und t options we typically accept as verification. If y ntact your eligibility worker for help as there

Please turn in the requested verif , or your application may be denied or you s may vary by program.

Expenses such as child support p scription costs, doctor visit co-pays, hospital bills, on. Other expenses may require verification ot provided.

A notice will be sent informing the customer of the needed verifications.

Program	Due Date
Medical Program	06-04-2012

- Applications: We will take action to approve or deny your application within 30 days.
- Reviews: We will make a decision on your case within 14-days from the date we have received all of the requested verifications.

If you have turned in all of your verifications and want to know if we have taken action on your case, you may go online to myCase at Jobs.Utah.gov/myCase.

Items to be verified	For whom	Accepted Verification(s) / Details
Earned Income	SAGE VAN LIERE	Please provide copies of your pay checks received from Starbucks from April 1, 2012 to

Utah Medical Programs

medicaid.utah.gov

jobs.utah.gov/eligibility

Medical Programs

- Family/PCR
- Child 0-18
- Prenatal/Pregnant Woman
- Adult Expansion Medicaid
- Aged, Blind or Disabled Medicaid
- Medically Needy
- Medicare Cost Sharing Programs
- Targeted Adult Medicaid
- Retroactive Medicaid
- Children's Health Insurance Program (CHIP)
- Utah Premium Partnership for Health Insurance (UPP)
- Long Term Care/Waiver Programs
- Emergency Medicaid

Utah Medical Programs

US Citizenship/Eligible Non Citizen Status

Utah Resident

Social Security Number

Application for Other Benefits

Signature

Tax Filer

Third Party Liability

Family Medicaid

- Medicaid to support parents or caretaker relatives with minor children.
- Income test:
  - Less than 40% of the Federal Poverty Limit. Household of four - $797.
- No asset test.
- Requires deprivation of a parent.
- Allows transitional coverage when earned income exceeds the limits.

Child Medicaid Ages 0-5

- Medicaid for children from birth through month of 6th birthday.
- Income test:
  - Less than 139% of Federal Poverty Limit
  - Household of four - $3215
- No Asset Test.

Child Medicaid Ages 6-18

- Medicaid for children from age 6 until month of 19th birthday.
- Income test:
  - Less than 133% of Federal Poverty Limit
  - Household of four - $3076
- No Asset Test.

Pregnant Woman Medicaid

- Medicaid for pregnant women from the month approved through a 60 day post-partum period.
- Income test:
  - Less than 139% of Federal Poverty Limit
  - Household of four - $3215
- No Asset Test.

Adult Expansion Medicaid

- Medicaid for adults age 19 through the month of their 65th birthday.

- Income test:
  - Less than 133% of Federal Poverty Limit
  - Household of four - $3076
- No Asset Test.

Aged, Blind, or Disabled Medicaid

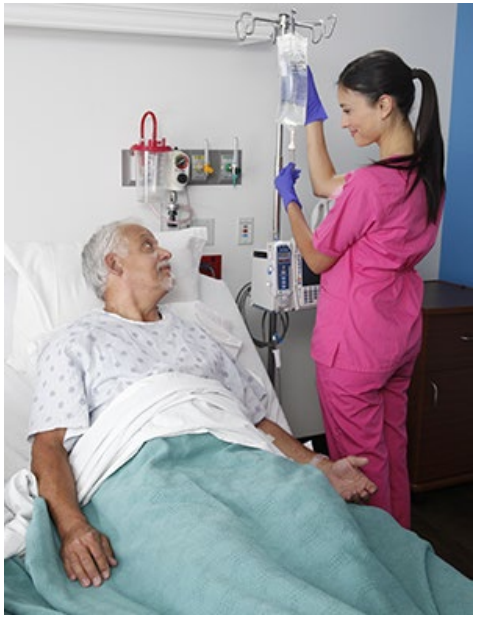
- Medicaid for adults who are either 65 or older, Blind, or Disabled based on Social Security guidelines.

- Income test:
  - Less than 100% of Federal Poverty Limit
  - Household of two - $1526
- Asset Test:
  - $2000 single person
  - $3000 married couples

Medically Needy

- Allows certain people with a medical need, but are over the income limit, to gain coverage by spending down their income to the limit with cash or bills.

- Income test:
  - BMS level (Family medicaid programs) - household of four $682
  - 100% FPL (Aged, Blind, and Disabled medicaid)- household of two $1526
- Asset Test:
  - $2000 single person
  - $3000 married couples
  - $25 for each additional person



Medicare Cost Sharing Programs

- These programs help cover some of the member's costs for Medicare services.
- The State pays the Medicare Part B Premium for the member. Recipients under 100% of the Poverty limit receive help with Medicare deductibles and co-pays.

- Income test:
  - QMB: 100% of FPL (HH of 1 = $1133)
  - SLMB: 120% of FPL (HH of 1 = $1359)
  - QI-I: 135% of FPL
- Asset test:
  - $8,400 for single
  - $12,600 for Married couples

Targeted Adult Medicaid

- Provides Medicaid coverage for adults without dependent children earning up to 5% of the federal poverty level (FPL) who are:
  - Chronically homeless
  - Involved in the justice system through probation, parole, or court ordered treatment needing substance abuse or mental health treatment
  - Needing substance abuse treatment or mental health treatment

- Approved agencies can provide verification that an applicant is eligible for one of the above eligibility groups. This documentation must be submitted in addition to the standard Medicaid application.

Retroactive Medicaid

- Customers can be found eligible for Medicaid coverage up to three months before the date of the application.
- Does not apply to CHIP or UPP.

Children's Health Insurance Program

- Covers children 0-19 who do not qualify for Medicaid due to income and who do not otherwise have access to affordable health insurance.

- Income test:
  - Less than 200% of FPL (HH of 4 = $4625)
- No asset test.
- Parents can be sanctioned for canceling affordable insurance in order to access this program.

Utah's Premium Partnership For Health Insurance

- Pays monthly health insurance premiums through an employer's health insurance plan.

- UPP reimburses up to $300 per adult and up to $120 per child + $20 for dental.
- Income limit:
  - Less than 200% of FPL - household size of four $4,625.
- The cost of the least expensive insurance option must exceed 5% of customer's income.

Long Term Care / Waiver programs

- Nursing Home Medicaid pays for nursing home and other medical costs.
- Waiver Medicaid is for members who would be medically appropriate for institutional care. Members receive additional services that allow the member to remain in the community.

- Income test:
  - No income test, however all countable income must be paid to the Nursing Home or to DWS (waivers).
- Asset Test:
  - $2000 single person

Notices

Medicaid cards are only automatically sent on the first initial approval.

A notice of decision will be sent to the customer upon approval or denial.

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